

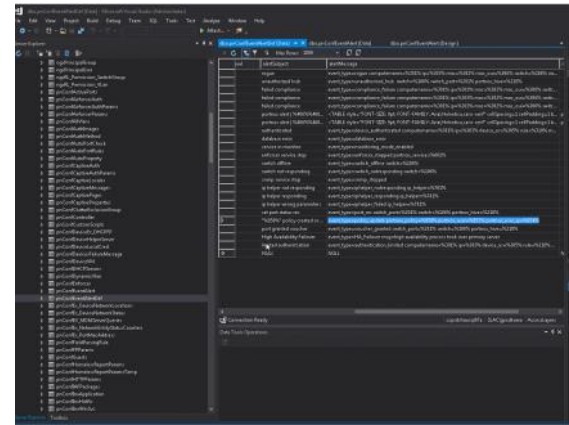
2018-02-05

Monday, February 5, 2018 12:23

- ★ 280398 - disabled by policy wait period - pending escalation from exertis
 - 8880 / 280396 - device becomes rogue without auth limited causing removal from inventory thus going to PPC
 - 8803 - Cisco 3850 support - need timeline
 - 8731 - Port status - pending fix (Oleg) - **planned for hf7**
 - 8711 - Set vlan to default - get probe - not happening any more since
 - Removed action to set phase vlan (not actually use in any policy)
 - 8689 - HUB - fixed in HF4
- FR - Do not delete device from inventory upon rogue. Allow device to pass PPC if it was ever authenticated even if it became rogue.

2018-02-26

- When failing over DB and DB is not available for 10+ minutes, seems Portnox is not able to recover the connection but service is still running.
- 8893 - Disable wait period - escalate/do session if needed
 - Tested rogue device were enabled after 5 hours
 - Still seeing some devices that are stuck and not enabled again (e.g. 23/02)
- Bulk voucher from CSV
- ★ Smart Splunk app will send us
 - Current Status
 - Operational - switches, DB alerts (OAT), etc.
 - Alert definitions were changed



2018-02-12

Monday, February 12, 2018 11:06

- Authentication limited turns to rogue
 - Request to have notification and not turn authentication limited to rogue
- Some devices go directly to rogue
 - Verify the device was previously authentication limited, then turned off and then connected and turned rogue
 - **Needs confirmation**
- VC equipment going into sleep and thus failing
- Disable port wait period
 - Ports are not enabled

2018-04-11

Wednesday, April 11, 2018 12:33

- Some WOL ports still show the red icon rather than ZZZ (although not as many as before the latest HF)
 - Pending HF
- PXE Boot: We have a problem with known devices passing PPC but then they get disabled as rogues due to the fact that IP is not reachable when in the PXE Boot mode (they have IP but are not pingable). I think this is a priority for us now because we cannot re-image known devices without creating a voucher. We were expecting known devices to get "Authentication Limited" status when in PXE Boot but that doesn't seem to work.
 - After an authenticated device is reimaged on the floor (same port). State is not "Device could not be contacted". It's also not consistent (only part are reached this state and blocked).
- Cisco 3850 integration - downgraded and working. Royal London