

2017-11-20 CyberArk

Monday, November 20, 2017 11:05

Agenda: CyberArk integration with Portnox

Participants:

Portnox: Omer, Blum

Matrix: Kfir, Tzahi

CyberArk: Mike

- Domain Authentication account:
 - CPM will change password in domain
 - CPM will change password in Portnox using Portnox RestAPI (CPM plugin required from CyberArk)
 - Account should be defined as Never Lock
 - Authentication Limited should be defined in Portnox so devices will not be blocked between the time CyberArk CPM updates the domain and the time it updates Portnox.

2019-05-30 EOL virtual module

Thursday, 30 May 2019 12:54

Participants

Matrix: Oven Cohen

Portnox: Tomer Shemer, Idan Blum

Summary:

- Portnox has declared EOL for the virtual module and will no longer support it
- Matrix is the only customer left today still using this module
- Since Matrix is an important customer to Portnox and as result of Oved's request will allow continuation of use of the virtual module by Matrix with the following agreement:
 - New UI will not support the virtual module and all actions will need to be done via classic UI
 - Classic UI will be left available for the sake of virtual module for Matrix only
 - Portnox will not support the virtual module and thus no QA or code change will be done in classic UI or in relation to the virtual module
 - Matrix will still have an open door to raise any regression issues found or assistance needed by Portnox Support/Professional Services
 - In case a code change will be required, the specific issue will be discussed to realize what effort is required and if feasible by Portnox
 - Matrix has offered to pay for such effort in order to allow continuous of module operability