

Plan

Tuesday, March 14, 2017 14:05

1. 3 days training, where, when and cost?**[Idan Blum]** There are options for customer specific training (remote or on site), or join a general training (when required, dates should be checked). Commercial issues to be addressed with Alex Moeller.
2. Installation
 1. Cluster install (second server)
 1. How is this one cooperating with the other server?**[Idan Blum]** Each server acts as the enforcer for the network elements assigned to it with a common DB.
 2. How do we cluster them?**[Idan Blum]** We have a procedure documented in Cluster Configuration Guide document (can be found in our support site).
 3. Load balancing (you have discussed that secondary server will have wireless as main priority)?**[Idan Blum]** Assigning wireless network elements to one of the servers in the cluster does not mean dynamic load balancing but rather a fix split of load to different servers.
 4. Seems like e-mail alerting is not working since last upgrade**[Idan Blum]** Please open a ticket at our support portal for the support team to address. This will require log collection and analysis of the issue to fix.
3. Network elements and IP-helpers
 1. Regarding IP helper, Is there any significance that nets is created with /24 who really is /30?
 2. How to use IP-helper?
4. Authentication and policies
 1. Understand how authentication is working, what happens when something is connected to Portnox)?
 2. In what order should things be done
 3. Best practice
5. Advanced configuration
 1. Understand use of fingerprints
 2. Understand dependencies
 3. Since we are using fingerprints on IP-phones, is it possible to use MAC- recognition as a supplement?
 4. Best practice